



## TBSI One Year Warranty Policy

During the One (1) Year Limited Warranty Period, if any of TBSI products fail to function in accordance with TBSI published specifications on the purchase date and is either returned to TBSI, or TBSI is notified in writing prior to the end of the Warranty Period, TBSI will repair or replace the product, or those non-conforming parts only, at no charge.

For products returned outside of warranty, TBSI will attempt to repair the product for a fee to be determined after evaluation at our facility.

The customer's sole and exclusive remedy under the foregoing limited warranty is that TBSI will repair or replace, at TBSI's option, any product manufactured by TBSI which is defective in material or workmanship during the warranty periods based on the terms set forth below. No warranty will be honored if any such defect is caused in transit from the customer or by customer's negligence, alteration, operation contrary to instructions, misuse, abuse, or if used with parts or accessories not supplied by TBSI. Any defective product must be returned to TBSI for repair or replacement, transportation prepaid, and must be accompanied by a Return Materials Authorization (RMA) form that will be supplied by TBSI.

TBSI EXPRESSLY WARRANTS THAT ITS PRODUCTS SHALL MEET ITS THEN CURRENT PUBLISHED SPECIFICATIONS WITHIN THE APPLICABLE WARRANTY PERIODS. TBSI HEREBY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. TBSI DOES NOT WARRANT THAT ITS PRODUCTS WILL MEET ANY CUSTOMER'S REQUIREMENTS, THAT THE PRODUCTS WILL PRODUCE THE RESULTS EXPECTED BY CUSTOMER, WILL OPERATE IN THE COMBINATIONS (INCLUDING WITH PRODUCTS NOT SUPPLIED BY TBSI) WHICH MAY BE SELECTED FOR USE BY THE CUSTOMER, OR THAT THE USE AND OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE.

TBSI DOES NOT MAKE ANY WARRANTIES, EITHER EXPRESS OR IMPLIED, AS TO THE ACCURACY OF ANY DATA OR INFORMATION GATHERED USING THE PRODUCTS AND SHALL NOT BE LIABLE FOR ANY DIRECT OR INDIRECT, CONSEQUENTIAL, SPECIAL OR INCIDENTAL DAMAGES DUE TO ANY ACTION TAKEN OR NOT TAKEN BY CUSTOMER AS A RESULT OF ANY DATA OR INFORMATION GATHERED USING THE PRODUCTS.

THESE WARRANTY TERMS ARE AN INTEGRAL PART OF TBSI STANDARD TERMS AND CONDITIONS OF SALE.